### State of New York Appellate Division, Supreme Cour Second Judicial Department Office of Attorneys for Children



Attorneys for Children Online Voucher Manual

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### SUPREME COURT APPELLATE DIVISION SECOND JUDICIAL DEPARTMENT

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Dear Panel Member:

Our office has prepared this manual as a guide to the Law Guardian Internet Voucher Program. You will find within this handbook, a detailed table of contents, step by step instructions, and examples of completed vouchers. It may be helpful to you to print out the entire manual and maintain it in a binder as a reference. The panel will be kept apprised by the Law Guardian Program Office, via email, of any future additions or changes to the Law Guardian Internet Voucher Program. If you have any questions about this material please contact the following staff members:

Lorraine Benton-Horne - (347) 401-9992; lhorne@courts. state.ny.us

Taneca Marksman - 718-923-6313; tmarksma@courts.state.ny.us

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As always, the Appellate Division, Second Department, Law Guardian Program, and the courts in which you serve, are grateful to you for your work on behalf of children.

Very truly yours,

HARRIET R. WEINBERGER

HRW:jce

### GETTING STARTED

### **System Requirements:**

The Law Guardian system requires the latest version of Adobe Reader. To obtain the latest version, please visit the website listed below.

http://www.adobe.com/products/acrobat/readstep2.html

It is recommended that you use the latest browser. Below are links to the websites for each browser.

Internet Explorer: <a href="http://www.google.com/toolbar/ie7">http://www.google.com/toolbar/ie7</a>

Firefox: <a href="http://mozilla.com/en-US/firefox/?from=sfx&aid=1111424">http://mozilla.com/en-US/firefox/?from=sfx&aid=1111424</a>

Netscape: <a href="http://browser.netscape.com/">http://browser.netscape.com/</a> Safari: <a href="http://www.apple.com/safari/">http://www.apple.com/safari/</a>

The Law Guardian Internet Voucher System requires that the browser you are using allow popups.

### Email

If you use a spam filter, please update your filter to allow email from the following address: Law Guardian System@courts.state.ny.us

This is the only way to receive email notification of a password reset.

### **Enabling Popups:**

### **Internet Explorer Help for Windows XP SP2**

To enable popups in INTERNET EXPLORER

- Click on Tools->Internet Options
- Click on the 'Security' tab
- Click on the 'Custom Level...' button
- Find the 'Use Popup Blocker' option and click on 'Disable'

### You also need to

- Click on the 'Privacy' tab in Tools->Internet Options
- Uncheck the 'Block Popups' checkbox

You can also enable just this site to open popup windows by performing the following steps:

- Click on Tools->Internet Options
- Click on the 'Privacy' tab
- Leave the box next to 'Block Popups' checked
- Click on the 'Settings...' button
- Enter the website address in the 'Address of web site to allow' field and click on the 'Add' button
- Click 'Close' to save your changes

### **Mozilla Firefox Help**

To enable popups in Firefox, click on the 'click here..' in the error message and Click on 'Allow Popups For' to enable this site to popup windows OR

- Click 'Edit Popup Blocker Options' to enable this site to popup windows
- Enter the website address in the 'Address of web site' field and click on the 'Allow' button
- Click 'Ok' to save your changes

You can also do this by

- Clicking on Tools->Options
- Select 'Web Features'
- Uncheck the box next to 'Block Popup Windows'

You can also enable just this site to open popup windows by performing the following steps:

- Click on Tools->Options
- Select 'Web Features'
- Leave the box next to 'Block Popup Windows' checked
- Click on the 'Allowed Sites...' button next to the 'Block Popup Windows' option
- Enter the website address in the 'Address of web site' field and click on the 'Allow' button
- Click 'Ok' to save your changes

### **Netscape Help**

To enable popups in Netscape

- Click on Edit->Preferences
- Click on 'Privacy & Security'
- Click on 'Popup Windows'
- Uncheck the box next to 'Block unrequested popup windows' to enable popups
- Click on 'Ok' to save your changes

You can also enable just this site to open popup windows by performing the following steps:

- Click on Edit->Preferences
- Click on 'Privacy & Security'
- Click on 'Popup Windows'
- Leave the box next to 'Block unrequested popup windows' checked
- Click on the 'Allowed Sites...' button next to the 'Block unrequested popup windows' option
- Enter the website address in the 'Allow popups from the following web sites' field and click on the 'Add' button
- Click 'Ok' to save your changes

### Netscape 8.0 Help

To enable popups in Netscape 8.0

- Click on Tools->Options
- Select 'Site Controls'
- Click on the Site List tab
- Select 'I Trust This Site' in the Master Settings list
- Check the box next to 'Allow unrequested popup windows'
- Next click on the Trust Preferences tab
- Check 'Do not use Netscape Trust Ratings' and select 'I Trust This Site' for the default setting
- Click 'Ok' to save your changes

You can also do this by

- Clicking on the Site Control logo located at the top right hand of the browser window next to the 'SECURITY CENTER' label
- Follow the instructions above to enable popups in your browser

•

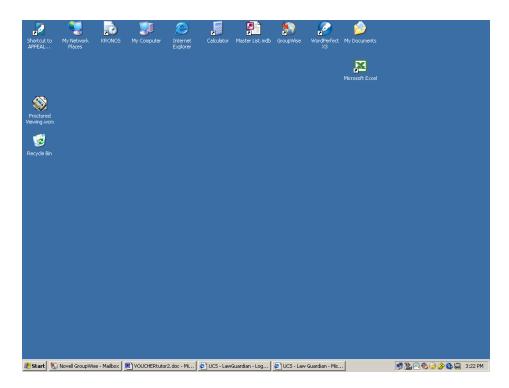
If you have the 'Show Site Control button on tab' checkbox checked in the 'Tab Browsing' Options in the Tools menu, there is yet another way of enabling JavaScript

- Click on the site control image at the top right corner of the browser window tab
- Click on the 'Manage Trust Settings' button on the menu that appears
- Enable popups as mentioned before

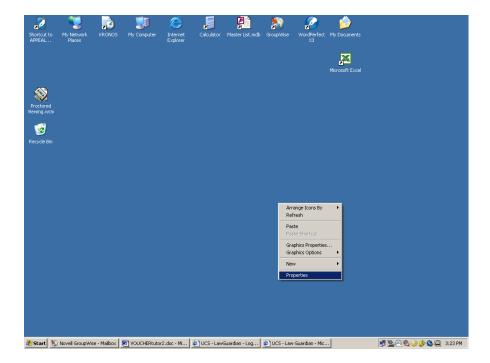
One last way of enabling popups is to

- Right Click on the browser window tab
- Click on the 'Manage Trust Settings' button on the menu that appears
- Enable popups as mentioned before

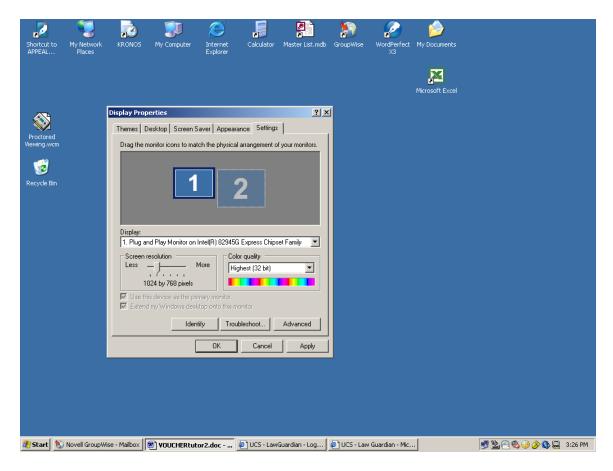
### Screen Resolution:



Screen sizes differ among monitors. You must adjust your screen size to 1024 by 768:
- Right click on your desktop



Click on the "Properties" option.



Click on the last tab "Settings" in the box that appears.

Move the "Screen Resolution" bar until it reads "1024 by 768 pixels."

Click the "Apply" button at the bottom of the box.

(You will only be able to click "Apply" if you had to change your screen size. If you are unable to click the "Apply" button, click "OK.")

Then Click the "OK" button at the bottom of the box.

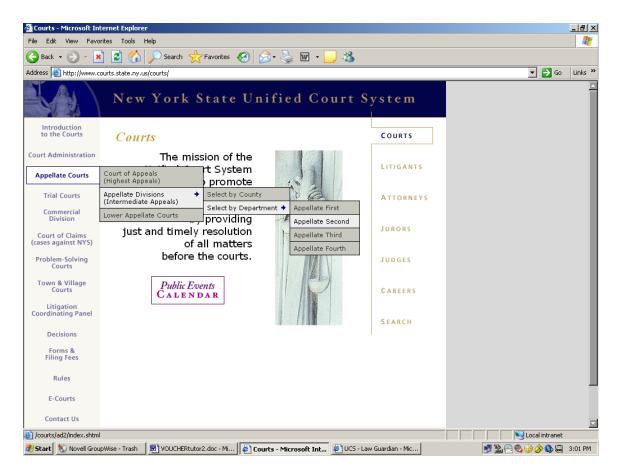
## ACCESSING THE COURT'S WEBSITE



Go to the New York State Unified Court System Website: www.courts.state.ny.us



Click on the "Courts" button in the upper right hand corner of the screen.

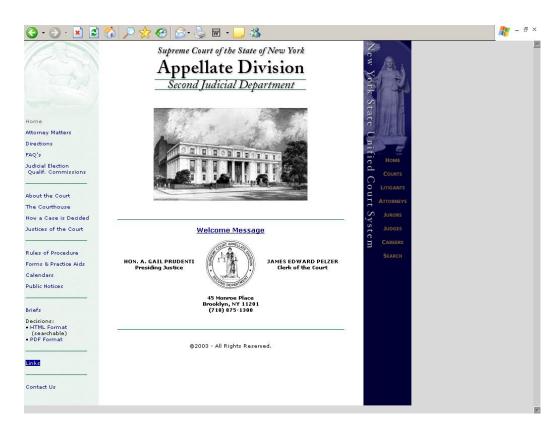


Move the cursor over the "Appellate Courts" button.

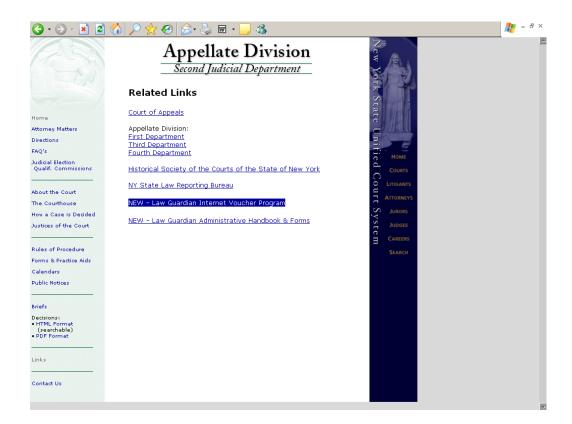
Three boxes pop up. Move the cursor over the "Appellate Divisions (Intermediate Appeals)" box.

Two boxes pop up. Move the cursor over "Select by Department" box.

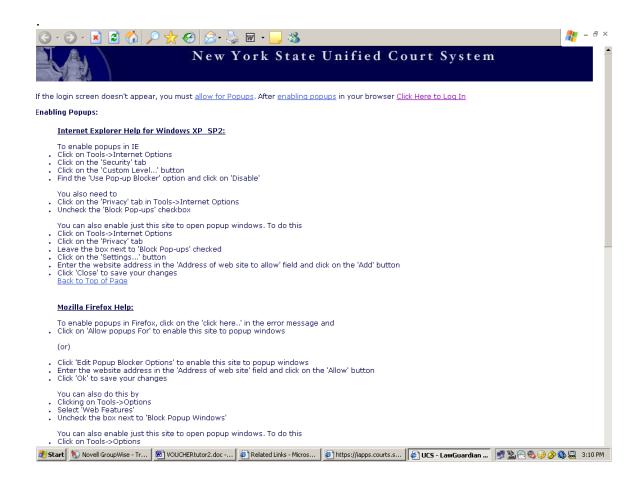
Four boxes pop up. Click on the "Appellate Second" box.



At the bottom on the left side, click the "Links" button.



Click on the "NEW - Law Guardian Internet Voucher Program" link in the center of the page



This is the first page that will appear; it is the Browser Requirements page. A second page will pop up; it is the log on screen.

If your browser does not meet the requirements, the log on screen will not appear. If this occurs, please follow the instructions that appear on this screen.

## LOG ON SCREEN AND PASSWORD



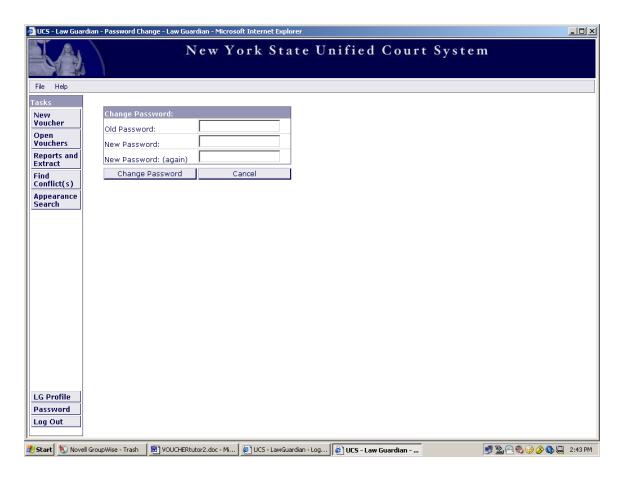
This is the second page that will appear; it is the Log On page.

In the appropriate spaces, type your assigned user name and password, which were sent to you by email.

Click the "Sign In" button.

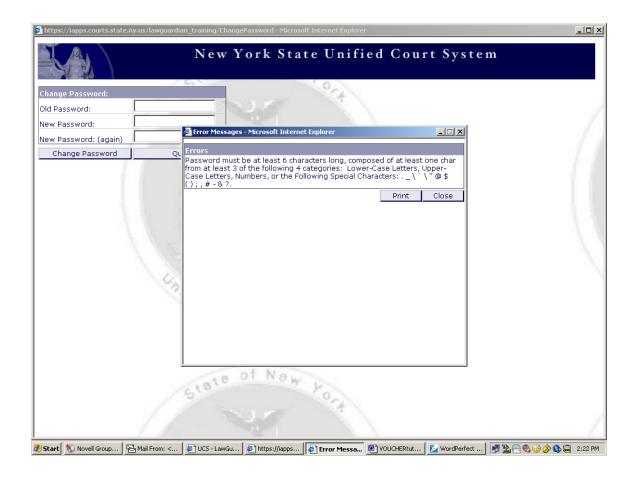


Click the "OK" button.



Type in your assigned password in the "Old Password" space.

Click the "Change Password" button.



If your newly chosen password does not fit the criteria, you will get the above captioned error message.

Please reread the password criteria, hit the "Close" or "Print Button," and type a new password in the "New Password" space.

Click the "Change Password" button.

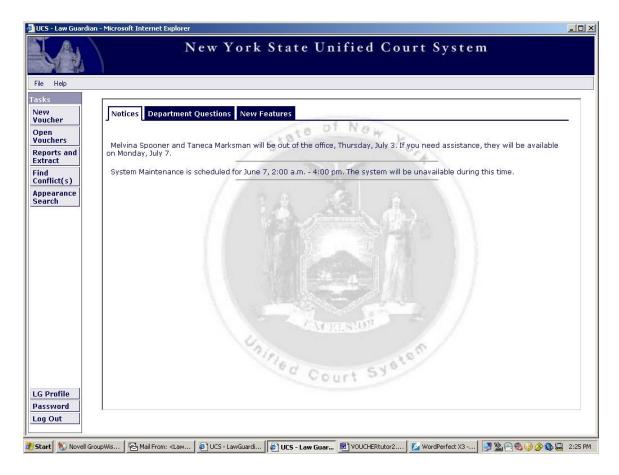


From the drop down menu, click on a password hint question.

In the space provided, please type your password hint answer to the question you chose.

Click the "Submit" button.

# LAW GUARDIAN HOME SCREEN AND PROFILE



This is the Home screen. Messages and updates will appear periodically on this Home screen as displayed in the example above.

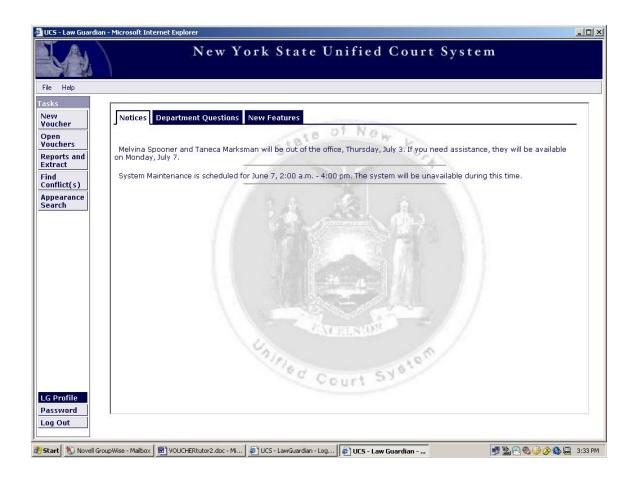
For New Vouchers, refer to page 23

For Open Vouchers, refer to page 57.

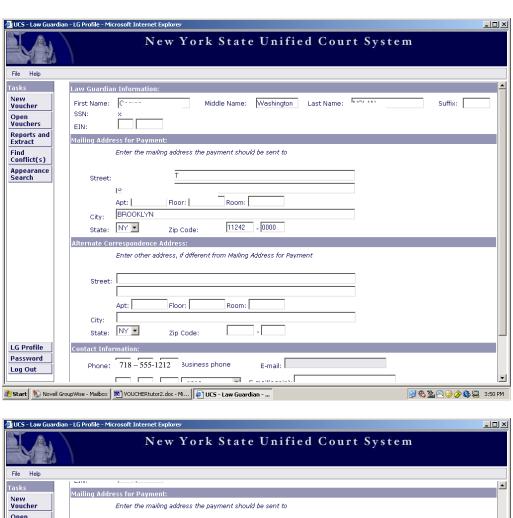
For Reports and Extract, refer to page 74.

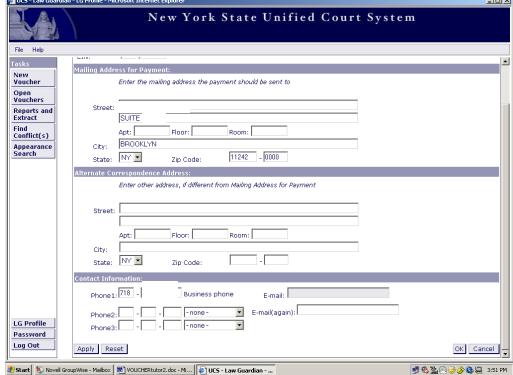
For Find Conflict(s), refer to page 87.

For Appearance Search, refer to page 92.



In the bottom left corner, click on the "LG Profile" button.





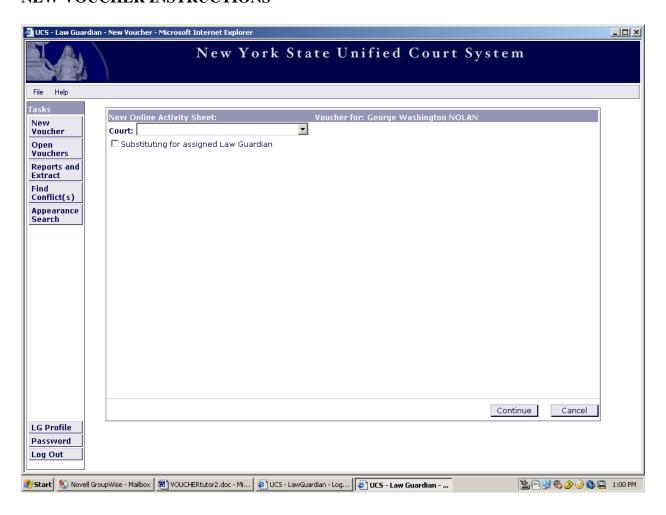
Verify that your information is correct. Make changes if necessary. Click the "OK" button at the bottom of the page when finished.

## CREATING A NEW VOUCHER

<b>Multiple Out-of-Court Activities</b>	Page 33
In-Court and Single Activities	Page 39
Saving and Submitting	Page 45
Finished Voucher Examples	Page 47

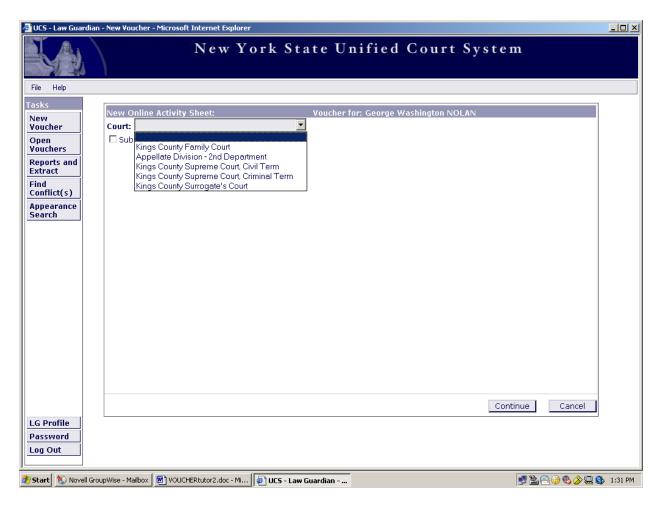


Click on the "New Voucher" button located at the top left side of the screen.



If you are substituting for an attorney, please refer to page 50.

If you are not substituting for an attorney, refer to page 25 and continue with your new voucher.



Please click on the arrow button beside the court field, and the drop down menu for court selection will appear.

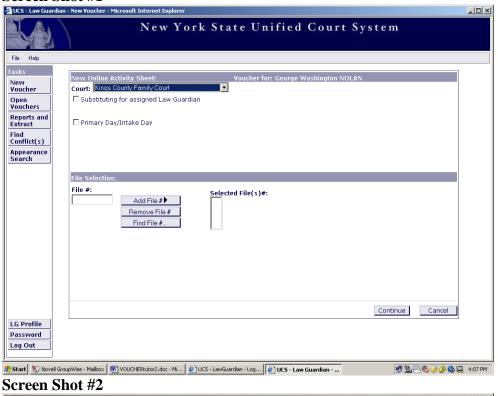
Click on the court in which you appeared.

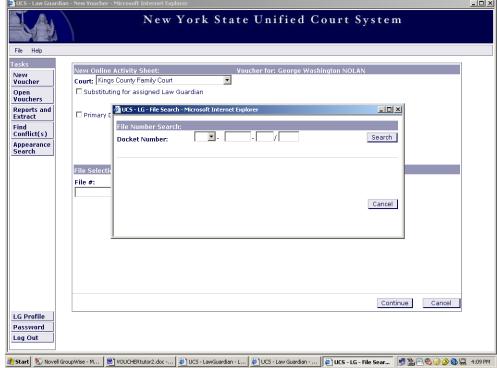
If the screen does not automatically change, click "Continue" at the bottom of the page.

### Note:

If you are on the Appellate Panel, choose the "Appellate Division  $-2^{nd}$  Department" option.

### Screen Shot #1





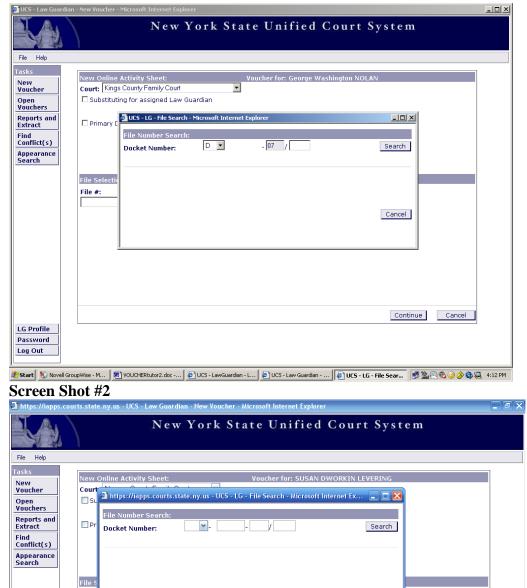
Enter the File # in the provided space. (Screen Shot #1), and click on "Add File#". Then click on "Continue".

If you do not have the File #, click on the "Find File # ..." button, and a File Number Search screen will appear. (Screen Shot #2)

### Screen Shot #1

File -

LG Profile Password Log Out Done

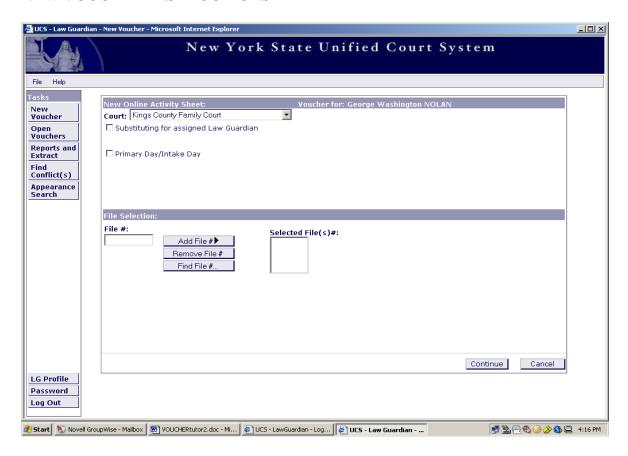


Cancel

Continue Cancel

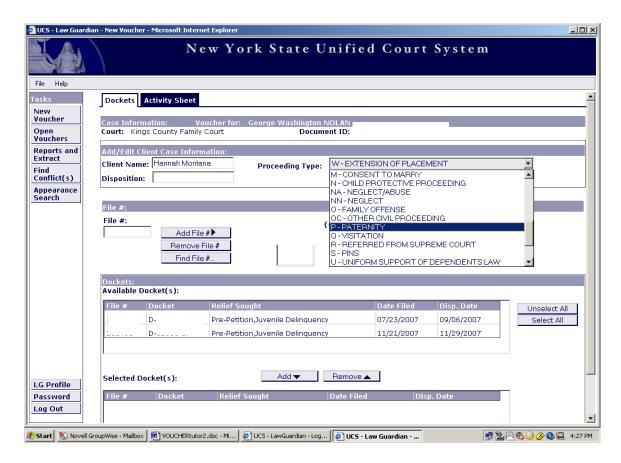
🔒 🧼 Internet

Enter the Docket Number, and click the "Search" button. (Screen Shot #1) The File # appears; click on the "Add File #" button. (Screen Shot #2)



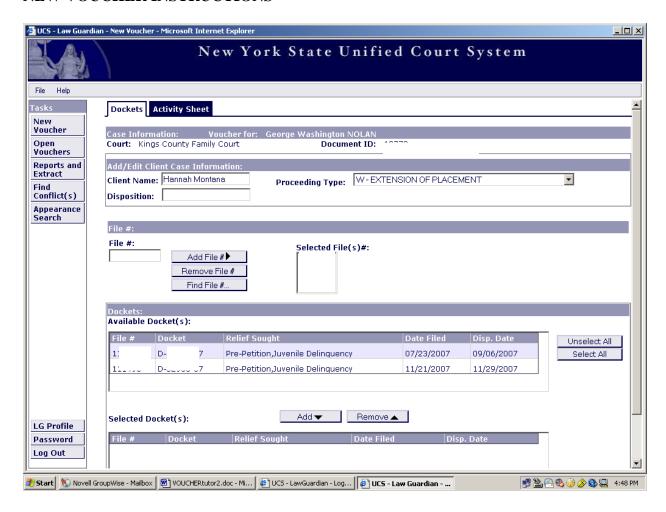
The file number should now appear in the "Selected File(s) #" box.

Click the "Continue" button.



Type in Client Name in the space provided.

Choose Proceeding Type by clicking on the arrow for the drop down menu. Click on the appropriate proceeding type.



Displayed under Available Docket(s), you will see all the Dockets listed for this file #.

### If you are billing for a single docket:

Under Available Docket(s), click applicable docket, which will then highlight in the listing.

Click the "Add" button under the listing.

### If you are billing for several dockets but not all:

Under Available Docket(s), click applicable docket, which will highlight in the listing.

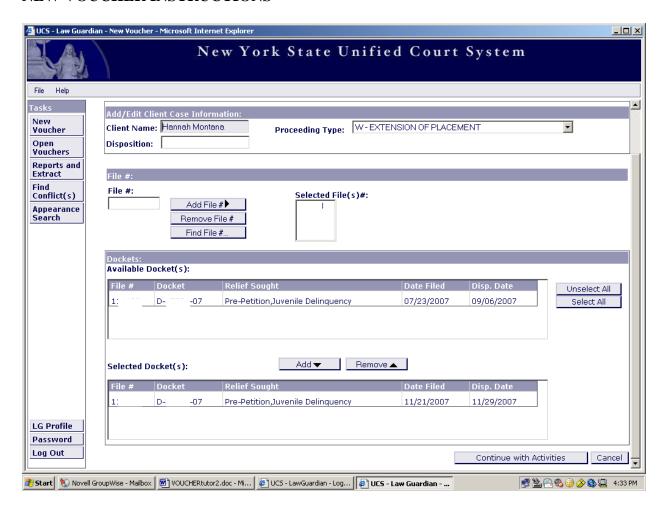
Click the "Add" button under the listing.

Repeat the process for the next docket you want to select from the listing. (Under Available Docket(s), click applicable docket, which will then highlight in the listing. Click the "Add" button under the listing.)

### If you are billing for all dockets:

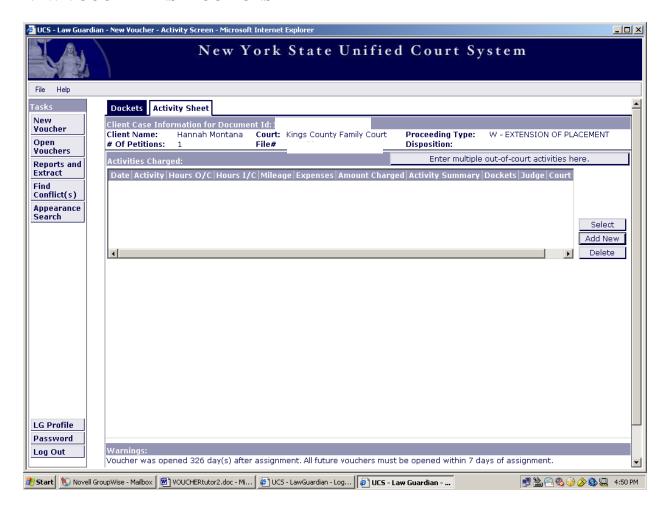
Click on the "Select All" button next to the list of dockets.

Click the "Add" button under the listing.



The selected docket(s) will appear under the Selected Docket(s) listing.

When all appropriate dockets have been selected, click the "Continue with Activities" button at the bottom of the page.



Now you are ready to begin entering your activities. There are two types of activities: in-court activities and out-of-court activities.

Up to 25 multiple out-of-court activities can be entered together. In-court activities must be entered individually.

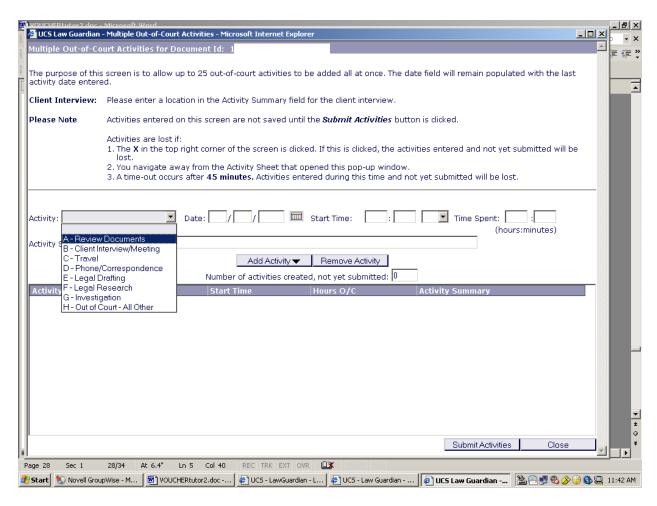
If you are entering a single activity or in-court activities, please refer to page 39.

**If you are entering multiple out-of-court activities**, click the "Enter multiple court activities here" button and refer to page 33.

### CREATING A NEW VOUCHER

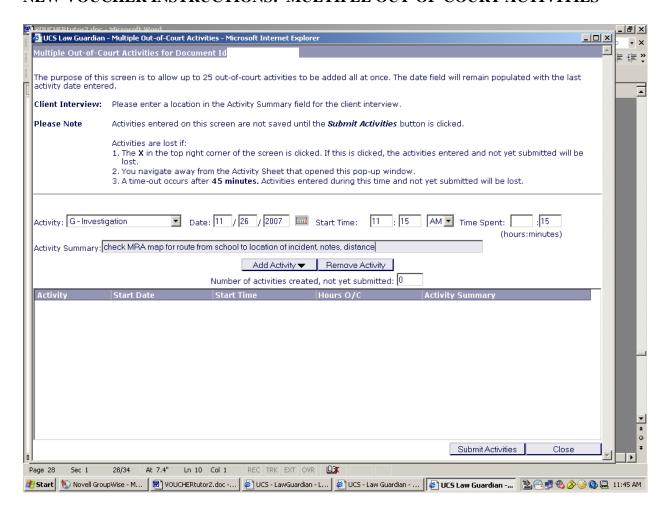
MULTIPLE OUT-OF-COURT ACTIVITIES

### NEW VOUCHER INSTRUCTIONS: MULTIPLE OUT-OF-COURT ACTIVITIES

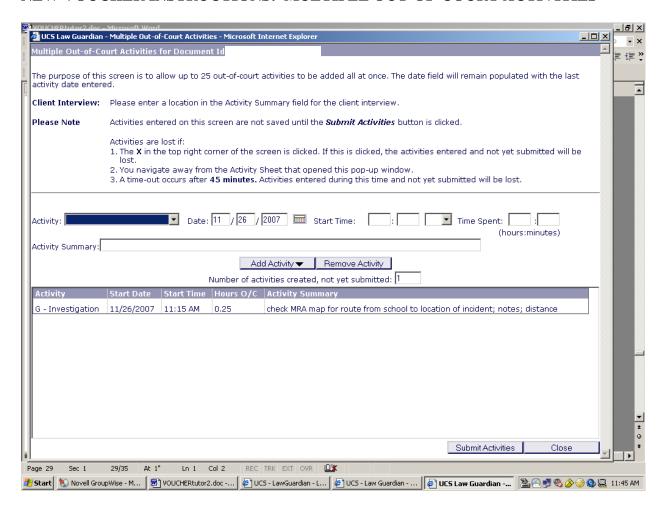


A new screen will pop up. Add activity information in the spaces provided: Activity, Date, Start Time, Time Spent, and Activity Summary.

**Reminder:** You can enter up to 25 out-of-court activities.



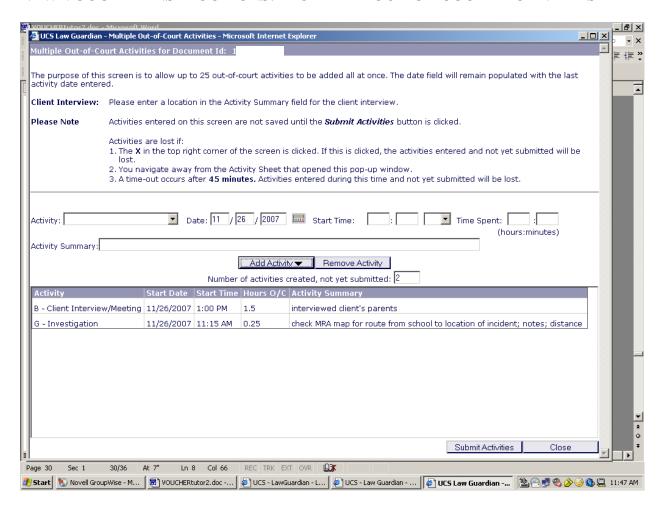
When entering your date, please note that the year must be entered as four digits, i.e.  $\underline{2} \underline{0} \underline{0} \underline{7}$ . For "Time Spent", you must enter the time expended in real time (hours and minutes), i.e., 00:45. Once you have entered the appropriate information in the boxes, click the "Add Activity" button.



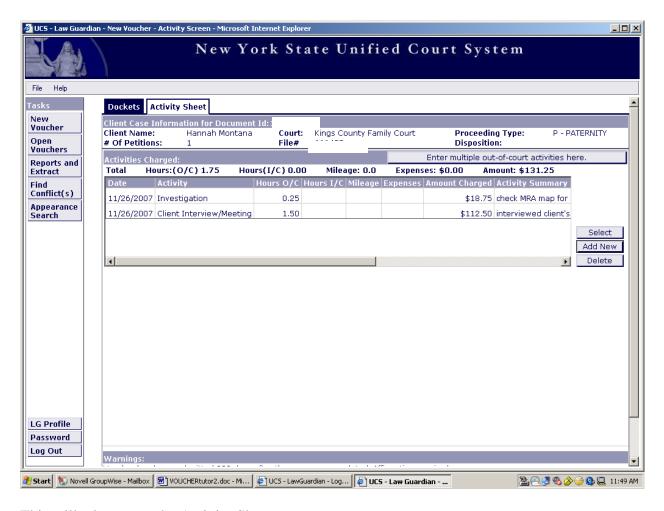
The activity will appear in the chart.

Begin entering your next activity.

When you have entered the activity and the information, click the "Add Activity" button.



Once all of your out-of-court activities have been added, click on the "Submit Activities" button at the bottom of the screen.



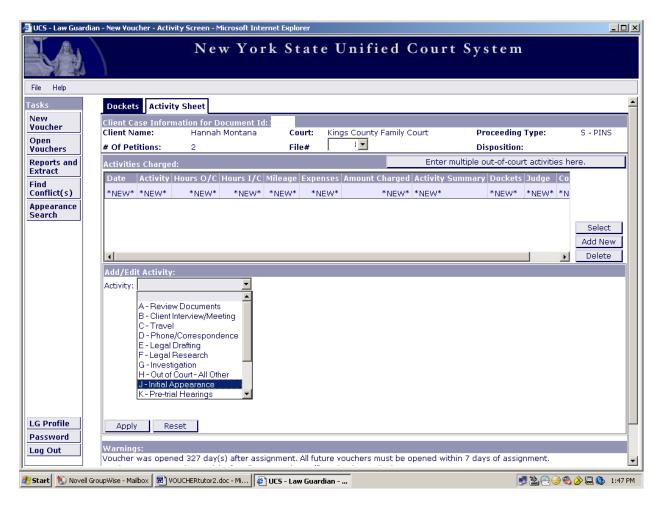
This will take you to the Activity Sheet screen.

You will see the activities that you previously entered in the Activities Charged Table.

Please refer to page 46 for further instructions.

# CREATING A NEW VOUCHER

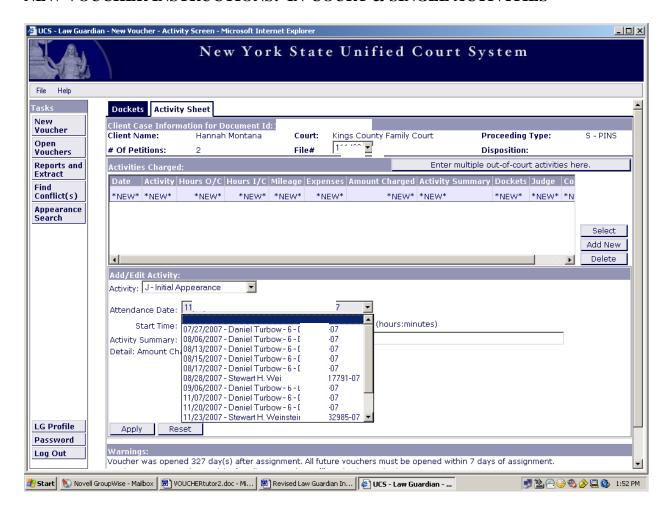
# IN-COURT AND SINGLE ACTIVITIES



To enter an in-court or a single activity, click the "Add New" button located to the right of the Activities Charged Table.

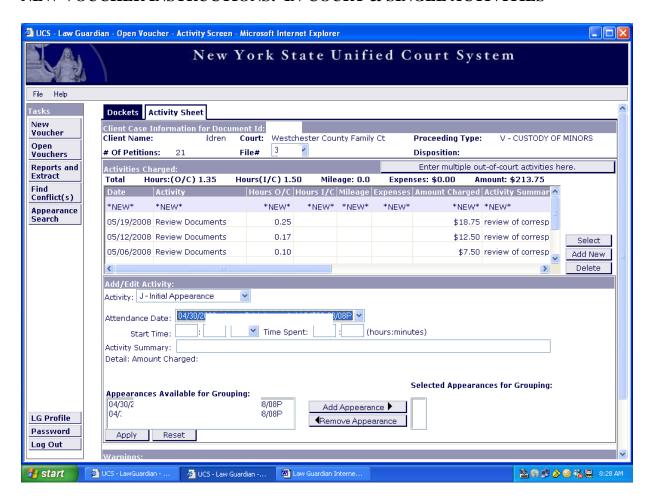
Under the Add/Edit Activity section, click on the Activity box arrow for the drop down menu.

Click on the appropriate activity.



Click on the arrow for the drop down menu on the Attendance Date box.

Click on the appropriate Attendance Date from the drop down menu.



When you have multiple dockets for the same case, Appearances Available for Grouping are displayed at the bottom left of the screen. If you do not have appearances available for grouping, continue on to page 43.

You can select all of the grouped appearances for select specific appearances.

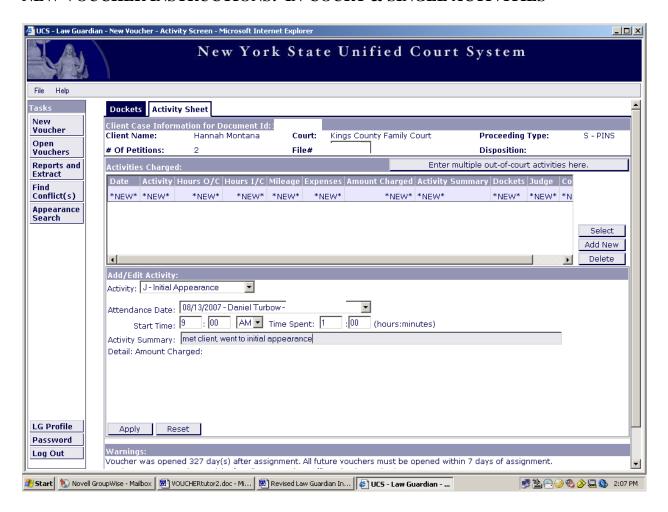
<u>Select All</u> – click the first appearance, then click the last appearance. appearances will be highlighted.

<u>Select Specific Appearances</u> – click one of the appearances, click on each required appearance. All selected appearances will be highlighted.

Once appearances have been selected, click the Add appearance button.

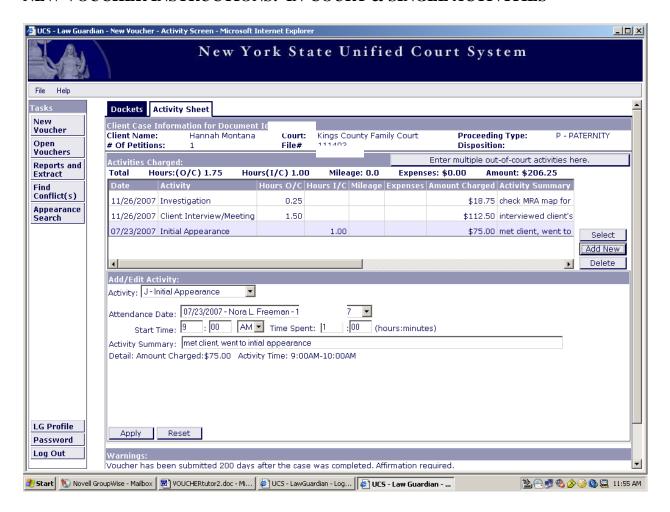
The selected appearances will be moved to the Selected Appearances for Grouping.

Appearances are grouped. Click the **Apply** button. Go to page 44.



Input all of the necessary information in the spaces provided.

When the activity has been correctly entered, click the "Apply" button at the bottom of the page.



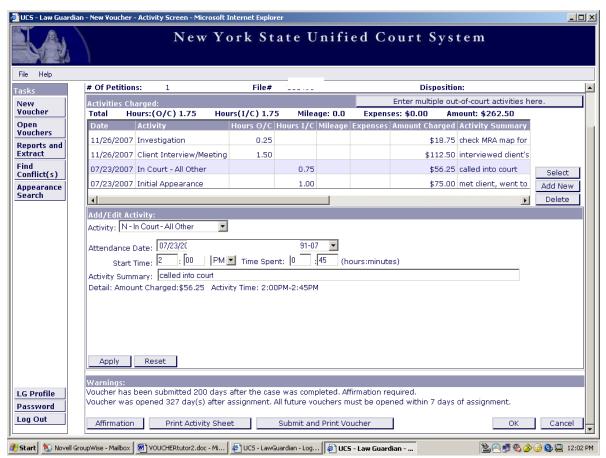
The activity will appear in the Activities Charged Table.

To add the next activity, click the "Add New" button located to the right of the table and follow the same procedure beginning on page 41.

After entering all of your activities, proceed to page 46 for further instructions.

# SAVING AND SUBMITTING

# **NEW VOUCHER INSTRUCTIONS: SAVING & SUBMITTING**



Once all activities have been added and are in the Activities Charged Table, you will either print and save your voucher or print and submit your voucher.

# To Print and Save your voucher:

Click the "Print Activity Sheet" button at the bottom of the screen.

Click the "Print Preview" button at the bottom of the screen.

To print your voucher, click on the print icon located in the upper left corner of the screen. This will open a print screen. Once you have finished printing, click on the X button in the upper right corner of the print screen.

### To Print and Submit your voucher:

Click the "Submit and Print Voucher" button at the bottom of the screen.

Take your printed voucher to the Judge for signature, and the Court will submit your voucher to the Law Guardian Program.

# COMPLETED PRINTED VOUCHER AND ACTIVITY SHEET

# **VOUCHER EXAMPLE**

Document Id: 133

LAW GUARDIAN VOUCH	STATE OF NEW YORK - JUDICIARY APPELLATE DIVISION SECOND DEPARTMENT				Voucher No.				
Originating Agency Family Court		Orig	ginating Agency	Code	Interest El	igible (Y/N)		P-Contr	act
Payment Date	ocs t	Jse Only	03032			ility Date 5/2008			
Payee ID Additional XXX-XX XXXX	Zip Code 10924	Route	Payce An \$87.50	nount		MIR Date 06/26/29			
Payee Name (Limited To 30 Spaces)			IRS Code	IRS A	mount				
Payee Name (Limited To 30 Spaces)			Stat. Type	Statistic	c Indi	icator-Dept.	Indica	ator-Statev	vide
Address (Limited To 30 Spaces)			Ref/Inv. 1	No.					
Address (Limited To 30 Spaces)			Ref/Inv. I 06/25/2						
City (Limit To 20 Spaces)	State NY		Code						
For Legal Services Rendered as Law Guardia from 06/25/2008 to 06/25/2008 for N	n pursuant to FCA A	the F	amily Court of	Orange Count	у				
PROCEEDING CODE D - JUVENILE DELINQUENCY		I TIN	ME SPENT OU	T OF COURT		TOTAL HOU 0.67	RS	AMOUN \$50	
NUMBER OF PETITIONS			ME SPENT IN			0.50		\$37	
			PENSE OF RE		ION	0.50			0.00
		To Be A	approved By Ju	dge	TC	TAL		\$87	.50
tated therein and that the balance stated is du herefrom.	- mid overing and tha					Verified	-	PAYME OF TH	ENT
SIGNATURE	DATE					Audited	-	TOTAL	FEE
FOR USE OF JUDGE: I hereby certify that is such services is fair and just and is set forth a		e above statement	of services the	otal fee award	led for	Special Approva (As Required)	- B	AMOU By	NT
SIGNATURE	DATE	CO	UNTY						
FOR APPELLATE DIVISION USE ONLY: approved.	I hereby certify that	this voucher is con	rect and just an	d payment is h	nereby				
AUTHORIZED SIGNATURE	DATE								
	Expenditure					Liquidatio	i		
Cost Center Code  Dept. Cost Center Unit Var. Yr	Object Der	Accum ot. Statewic	le Amo	unt Oris	. Agency	P/O Cont		Linc	F
				1		I		1	1

This is an example of a printed Voucher.

# **ACTIVITY SHEET EXAMPLE**

I ocument I	· · · · · · · · · · · · · · · · · · ·				
Case Inform	****				
Client Name	<b>:</b>	Court: Kings County	Family Court	Proceeding Code: D -	JUVENILE DELINQUENCY
# of Petition	s: 1	File #:		Disposition: dismissed	
Activities:		<u> Programment de la companya de la c</u>			
Date	Activity	Hours (.100s) O/C I/C	Miles Exp	penses Amount Charged	
	H - Out of Court - All Other				again to rr and traffic; review discovery; prep cross for two witnesses; outline issues for hearing and argument; research excited utterance evidence and introduction of radio tape.
06/26/2008	K - Pre-trial Hearings	0.60		\$45.00	ct app-confs client, parent, acc, counsel, court conf and applications and orders.
06/26/2008	H - Out of Court - All Other	0.05		\$3.75	conf counsel
06/26/2008	H - Out of Court - All Other	1.05		\$78.75	hearing prep including review discovery and client interview notes; listen to radio run and traffic; prep issues for hearing and cross and argument
06/25/2008	D - Phone/Correspondence	0.15		\$11.25	call client and parent
06/25/2008	H - Out of Court - All Other	0.10		. \$7.50	conf acc and rec discovery and radio run disc
06/25/2008	H - Out of Court - All Other	0.10		\$7.50	conf counsel
06/24/2008	D - Phone/Correspondence	0.05		\$3.75	call acc
06/23/2008	H - Out of Court - All Other	0.05		\$3.75	conf acc
06/19/2008	D - Phone/Correspondence	0.10		\$7.50	call acc
06/04/2008	A - Review Documents	0.10		\$7.50	review response to bill and demand
06/01/2008	D - Phone/Correspondence	0.25		\$18.75	letter to client and parent and revised case plan
05/27/2008	N - In Court - All Other	0.40		\$30.00	ct app-confs client and parent, confs counsel, confs acc, ct conf and applications and orders, conf client and parent.
05/27/2008	B - Client Interview/Meeting	0.55		\$41.25	interview client and parent
05/26/2008	D - Phone/Correspondence	0.25		\$18.75	review file for motions and call client and parent
	H - Out of Court - All Other	0.05		\$3.75	serve bill and demand
05/16/2008	A - Review Documents	0.10		\$7.50	review vdf
05/15/2008	E - Legal Drafting	0.30		\$22.50	draft bill and demand
05/11/2008	D - Phone/Correspondence	0.35		\$26.25	letter to client and parent and initial case plan
04/30/2008	J - Initial Appearance	0.47		\$35.00	assignment off primary with panel permission, interview client, confs client, parent, acc, counsel, court conf and applications and court orders.
04/30/2008	B - Client Interview/Meeting	0.18		\$13.75	conference with client and parent after court appearance

Document Id

Page 3 of 4

This is an example of a printed Activity Sheet.

# VOUCHERS FOR SUBSTITUTION OF COUNSEL

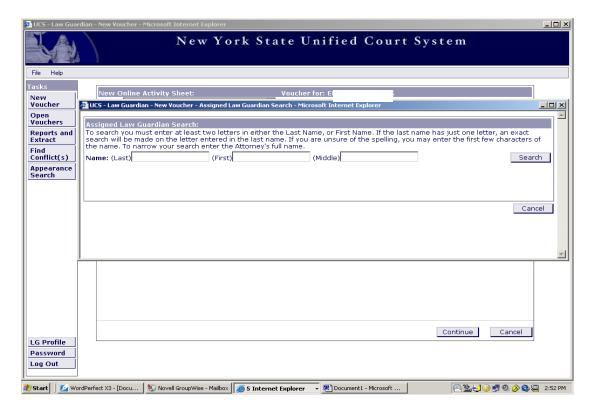


Only in exigent circumstances should a member of the panel substitute as counsel for another member of the panel.

Click on the appropriate court in the drop down menu.

Click the box to check Substituting for assigned Law Guardian.

Click on the "Select Attorney to Substitute for..." button.

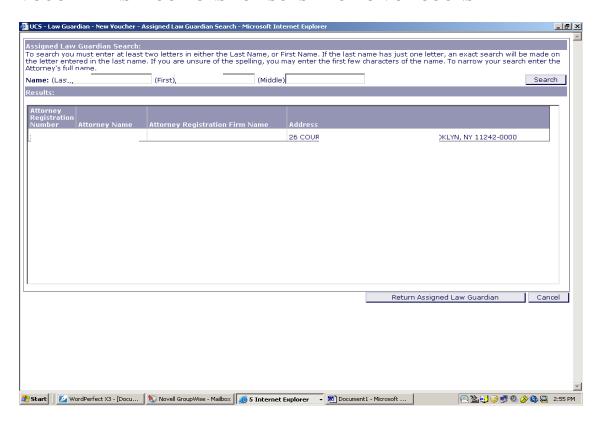


The "Assigned Law Guardian Search" window will appear.



Type the name of the attorney you are substituting for in the appropriate boxes.

Click on the "Search" button.

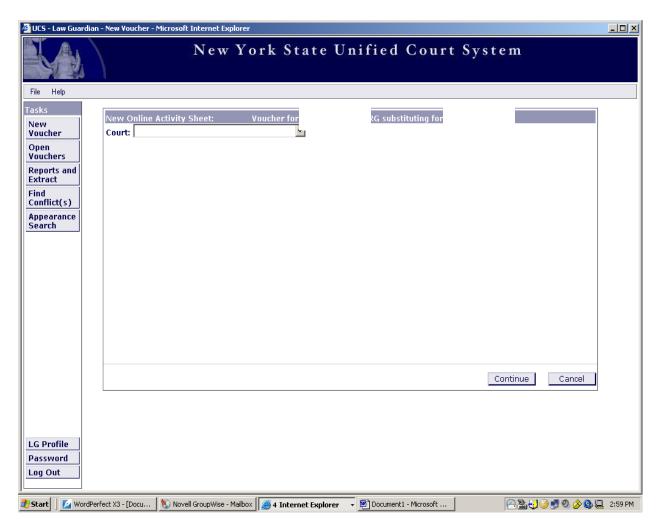


Click on the appropriate attorney's name, and the field will highlight. Click on the "Return Assigned Law Guardian" button.



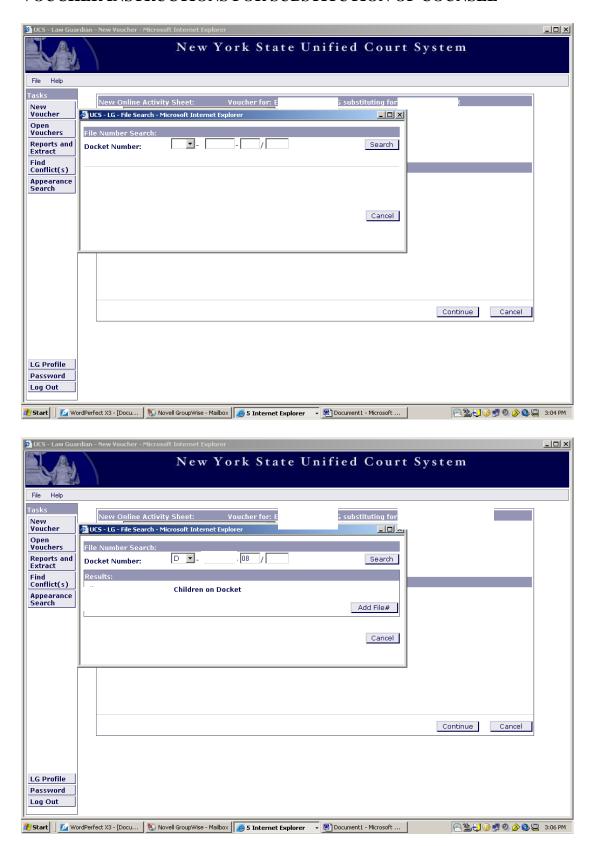
This may take a moment as the file is being reloaded for the selected attorney.

The message "Court list is being re-loaded for the selected attorney" will appear. Click "OK".



At the top of the page, in the highlighted bar directly above the drop down menu, you will see your name as well as the attorney for whom you are substituting.

Click on the appropriate court in the drop down menu.



Continue entering the information as a new case voucher.



Complete filling out client case information.

Select the dockets and proceed with voucher completion as described in the Creating a New Voucher Section of the manual, which begins on page 22.

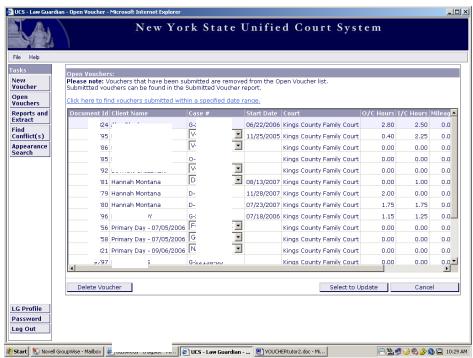
# **OPEN VOUCHERS**

# **OPEN VOUCHERS**



An Open Voucher is a voucher in progress.

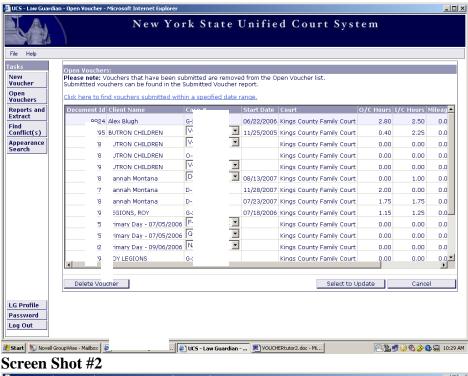
From the Home screen, click on the "Open Voucher" button on the top left of the screen.

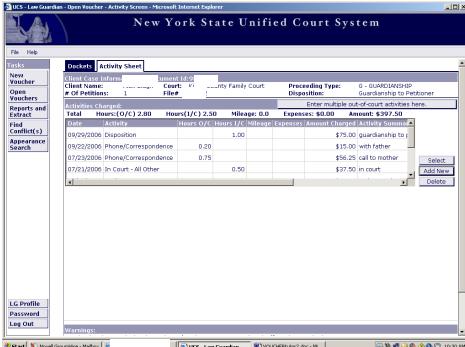


All vouchers that have been saved and not yet been submitted for payment appear in the Open Voucher list.

# **OPEN VOUCHERS**

### Screen Shot #1





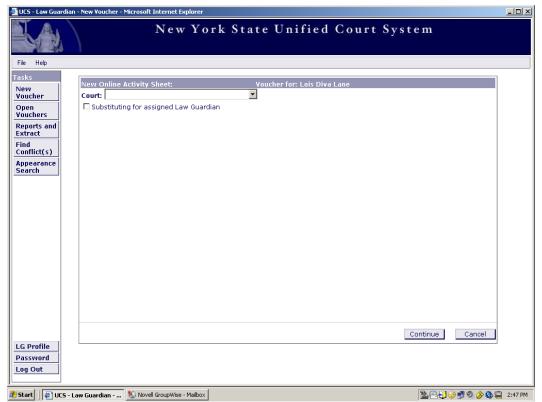
Vouchers that appear in this list can be modified at any time. (Screen Shot #1)

Click on an open voucher from the list to highlight and click the "Select to Update" button. The Activity Screen will display. (Screen Shot #2)

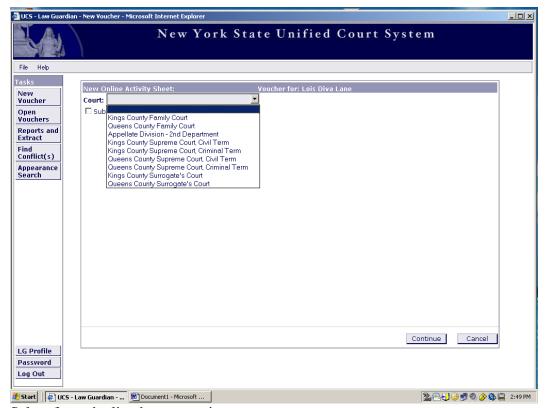
**Delete Voucher:** If a voucher was entered by mistake, it can be deleted. Select the voucher from the list and click the "Delete Voucher" button.

# PRIMARY DAY

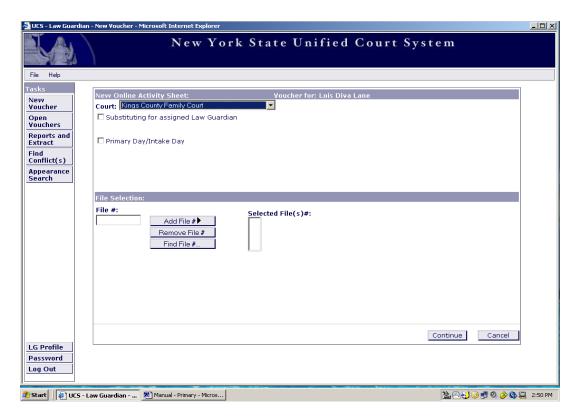
# KINGS QUEENS RICHMOND



Click on the "New Voucher" button located in the upper left corner of the screen. Click on the drop down menu.



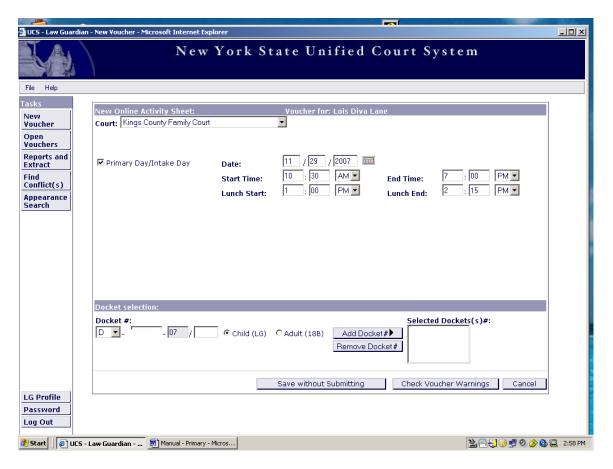
Select from the list the appropriate court.



Once you have selected your Court, select Primary Day/Intake Day.



Complete the voucher information: Date/Start Time/End Time/Lunch Start/Lunch End



Under Docket Selection, begin entering docket information for each petition.

You must enter the docket number for each petition.

NN 111111-07; NN 22222-07; NN 33333-07

Law Guardian Case: check Child (LG)

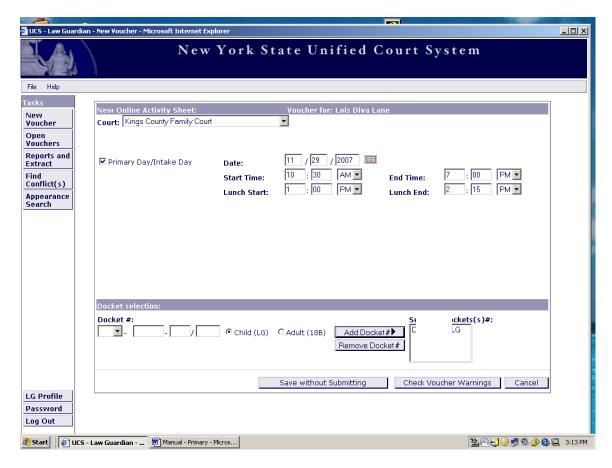
Adult Case: check Adult (18B)

After you enter the docket number and have selected LG or Adult, click on the "Add Docket #" button.

### Reminder:

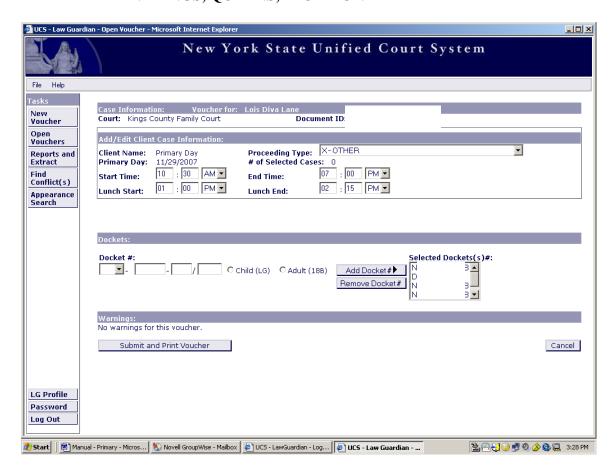
• Supplemental docket numbers must be entered as follows:

D 44444 - 07/ 08A



The Docket you have added is now in the "Selected Docket(s) #" box for processing.

The "Save without Submitting" button will allow you to save and retrieve your voucher under "Open Vouchers."



After you have entered all of your dockets for processing, you can scroll the "Selected Docket(s) #" window to make sure all dockets have been entered.

The above voucher has all the dockets entered and can now be submitted and printed.



After you click on the Submit and Print Voucher Button, the above message will appear.

"Are you sure you want to submit this voucher? If yes, click OK, if no, click cancel." Click "OK" if you are ready to submit and print.

# **Completed Primary Day Voucher:**

Attached is a copy of a completed voucher.

A completed primary day voucher for submission must have the following:

- (1) The original Law Guardian voucher,
- (2) The original Law Guardian case information sheet
- (3) The original Assigned Counsel Plan Family Court Intake Voucher

It is important that you review the information that is printed on the Law Guardian Voucher. Please note the Document Identification number, which is located on the top right side of the voucher page. This identification number is utilized by the Law Guardian system in tracking your voucher.

In all cases you must always submit all three (3) documents.

# ASSIGNED COUNSEL PLAN FAMILY COURT INTAKE VOUCHER

# CITYWIDE MAIL COMPLETED FORM TO: 253 Broadway - Room 200, New York, NY 10007 (212) 676-0066 Attorney Name: Address: Telephone: Social Security/Tax I.D.# \_\_\_\_ INTAKE SHIFT INFORMATION County: Part: To: \_\_\_\_ Lunch Hour: \_\_\_ Total hours worked: \_\_\_\_ Amount Requested: \_\_\_\_ MUST BE COMPLETED BY ATTORNEY BEFORE SUBMISSION **ADULTS** NUMBER OF CASES HANDLED: CASES DISPOSED: TOTAL CASES RETAINED: CERTIFIED CORRECT: No payment or promise of payment has been requested or accepted for representing the parties listed above. Any future vouchers submitted for other services on those matters will not include a payment for these intake services. The undersigned, an attorney-at-law in the State of New York affirms the foregoing to be true under penalty of perjury. ATTORNEY SIGNATURE DATE FOR COURT USE ONLY PAYMENT APPROVED JUDGE SIGNATURE & STAMP

Voucher must be submitted within 45 days of Intake shift \*\* FORM ON REVERSE SIDE MUST BE COMPLETED\*\*

Document Id: STATE OF NEW YORK - JUDICIARY Voucher No. APPELLATE DIVISION SECOND DEPARTMENT LAW GUARDIAN VOUCHER Interest Eligible (Y/N) Originating Agency Originating Agency Code P-Contract 05032 Family Court Liability Date Payment Date OCS Use Only 06/06/2008 MIR Date Payce Amount Payce ID Zip Code Route XXX-XX XXXX 11753 \$531.25 06/06/2008 Payce Name (Limited To 30 Spaces) IRS Code IRS Amount Indicator-Dept. Indicator-Statewide Stat. Type Statistic Payce Name (Limited To 30 Spaces) Ref/Inv. No. Address (Limited To 30 Spaces) Primary Day - 06/06/2008 Ref/Inv. Date Address (Limited To 30 Spaces) 06/06/2008 Zip Code City (Limit To 20 Spaces) State NY 11753 JERICHO For Legal Services Rendered as Law Guardian pursuant to FCA Art. 2 part 4 in the Family Court of Nassau County from 06/06/2008 to 06/06/2008 for Primary Day - 06/06/2008, file number TOTAL HOURS AMOUNT PROCEEDING CODE I TIME SPENT OUT OF COURT X - OTHER II. TIME SPENT IN COURT NUMBER OF PETITIONS 7.08 \$531.25 10 LG only III, EXPENSE OF REPRESENTATION TOTAL \$531.25 To Be Approved By Judge FOR LAW GUARDIAN'S USE: I hereby certify that the above statement of contractual services is true and correct; that no other claim for payment has been made for the time stated therein; and that no part thereof has been paid except as stated therein and that the balance stated is due and owing and that taxes from which the State is exempt are excluded STATE COMPTROLLER'S PRE-AUDIT CERTIFIED FOR PAYMENT Verified OF THE SIGNATURE DATE TOTAL FEE Audited AMOUNT FOR USE OF JUDGE: I hereby certify that in accordance with the above statement of services the total fee awarded for Special Approval (As Required) such services is fair and just and is set forth above. COUNTY SIGNATURE DATE FOR APPELLATE DIVISION USE ONLY: I hereby certify that this voucher is correct and just and payment is hereby AUTHORIZED SIGNATURE DATE Liquidation Expenditure Cost Center Code Dept. Cost Center Unit Var. Dept. Statewide P/O Contract F/P

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Document Id:

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Attorney Name: M

Case Information:

Client Name: Primary Day - 12/11/2007

Court: Kings County Family Court

# of Petitions: 9

Total Hours: 7.17

Start Time: 10:30 AM End Time: 7:00 PM

Lunch Start: 1:20 PM Lunch End:2:40 PM

Fle#	Docket#		Client's N	ame	Pari	Judge Name	Adjourned Date	Child / (LG) (	vdult 186)
	0 00000 0	7	Jren Dam		14	Sarah L. Krauss	12/11/2007		X
527	V	'07C	Ī		Transfe rring	Francine Seiden	07/30/2007		Х
1102	N	. 7	ē	val	2	Paul H. Grosvenor	12/06/2007	Х	
11		•	_						
102001	В		(	ado	11	Jane Pearl	10/19/2007		X
	B 40004.0	7	(	ado	11	Jane Pearl	10/19/2007		X
	<u>, N</u>	)7	Ť	es	4	Susan S. Danoff	12/06/2007		Х
	V		ī	es	4	Susan S. Danoff	12/06/2007		X
	<u> </u>	,			14	Sarah L. Krauss	08/22/2007		Χ.

Document ld:

Page 2 of 2

### PRIMARY DAY: KINGS, QUEENS, RICHMOND

### **Warnings and Corrections**

On the primary day voucher, the warnings detailed below may occur.

### (1) The docket number you entered does not exist.

### Correction:

- Check the docket number for accuracy.
- Check the docket number for a supplemental docket number.
- Check the assignment date.

### (2) The attorney type is incorrect.

### Correction:

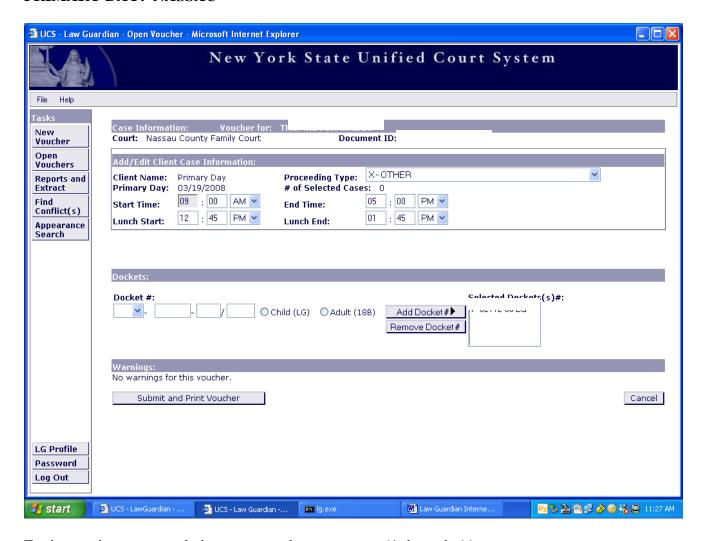
All panel members are required to submit a Notice of Appearance. If the court has listed as a Law Guardian and your client is the Adult, you must get this corrected by the Part or by the Clerk's office.

### (3) Affirmation

In the event that you are submitting a voucher more that 45 days after disposition, you will be required to submit an affirmation stating that no prior claim has been made or has payment been received for the services rendered and explaining the reason for the delay.

### PRIMARY DAY NASSAU

### PRIMARY DAY: NASSAU



For instructions on completing your voucher, see pages 61 through 66.

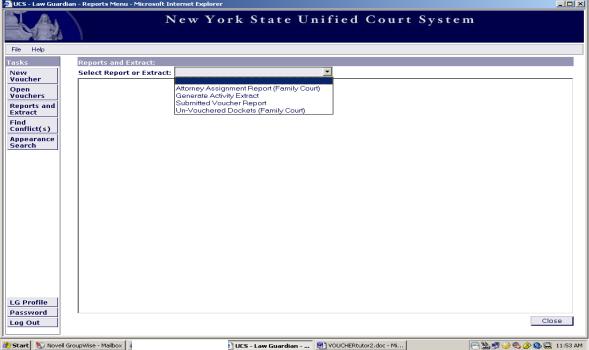
Our office requires the primary day attorney to submit a voucher regardless of a number of assignments received for that day.

In the event that you were not assigned any new matters on your primary day, you must submit a paper voucher since the computer will not process a voucher indicating zero assignments.

# REPORTS AND EXTRACT

### REPORTS AND EXTRACT





Click on the "Reports and Extract" button on the left. Click on the drop down menu. Select the report you desire.

The following different reports are available online:

Attorney Assignment Report	Page 76
Generate Activity Extract	Page 78
Submitted Voucher Report	Page 81
Un-Vouchered Dockets	Page 84

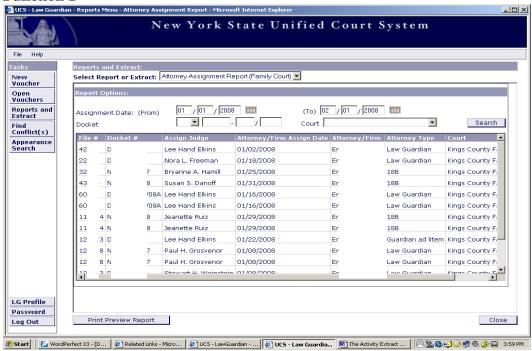
## REPORTS AND EXTRACT

ATTORNEY ASSIGNMENT REPORT

### REPORTS AND EXTRACT: ATTORNEY ASSIGNMENT REPORT

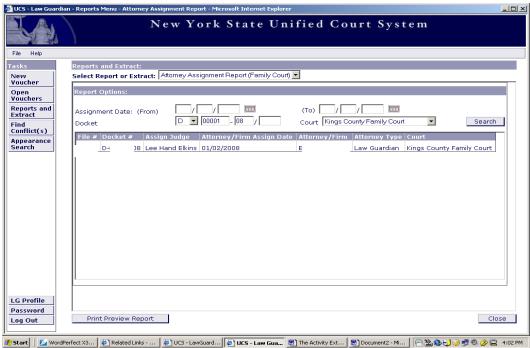
### **Two Functions:**

### **Function 1**



Enter in Assignment Date (from) (to) a thirty-day date range in the boxes provided and click the "Search" button. It will return family court assignments for that particular law guardian within that specified thirty-day date range.

### **Function 2**

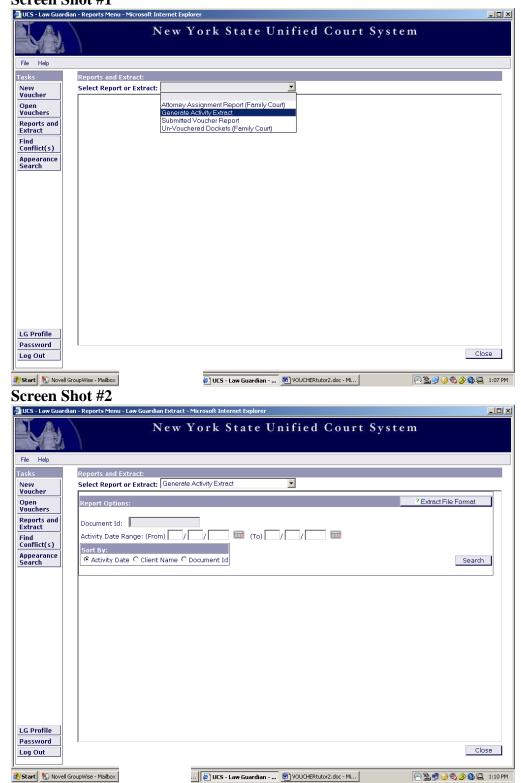


The Attorney Assignment Report will provide you with individual docket information. Enter the docket information and the Court.

# REPORTS AND EXTRACT

GENERATE ACTIVITY EXTRACT

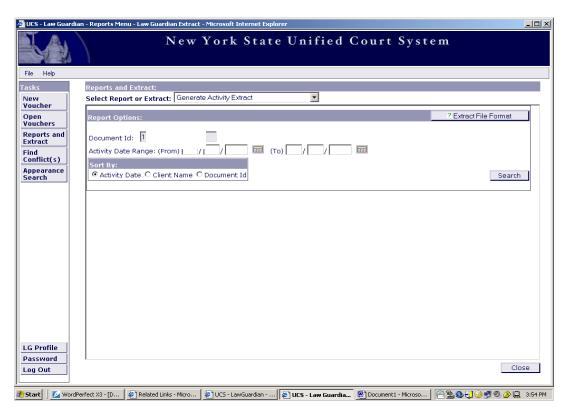
### REPORTS AND EXTRACT: GENERATE ACTIVITY EXTRACT Screen Shot #1



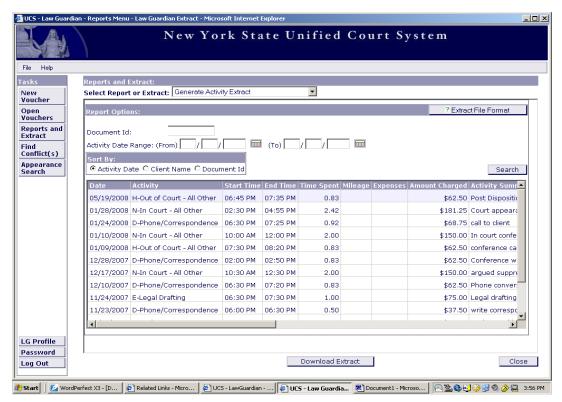
Click on the "Reports and Extract" button on the left. Click on the drop down menu. Select "Generated Activity Extract".

This report provides you with information regarding the actual time spent on each in-court and out-of-court activity on a voucher.

### REPORTS AND EXTRACT: GENERATE ACTIVITY EXTRACT



Enter the document identification number and select search. If you have the specific activity range, you can use those dates.

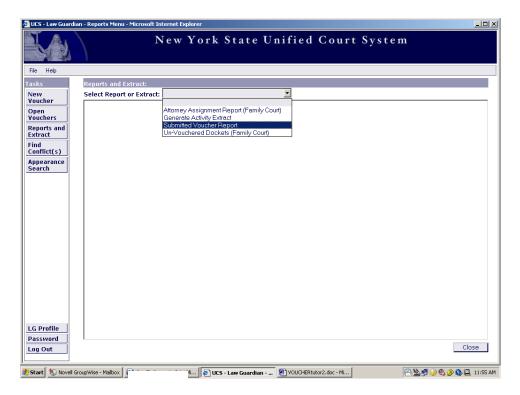


The Activity Extract Report provides you with a detailed activity timeline for the specified docket. This report will help you with overlapping times.

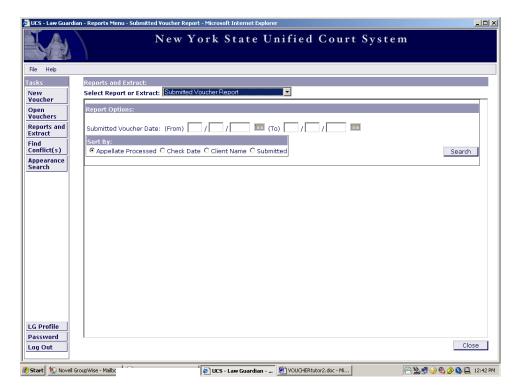
# REPORTS AND EXTRACT

SUBMITTED VOUCHER REPORT

### REPORTS AND EXTRACT: SUBMITTED VOUCHER REPORT

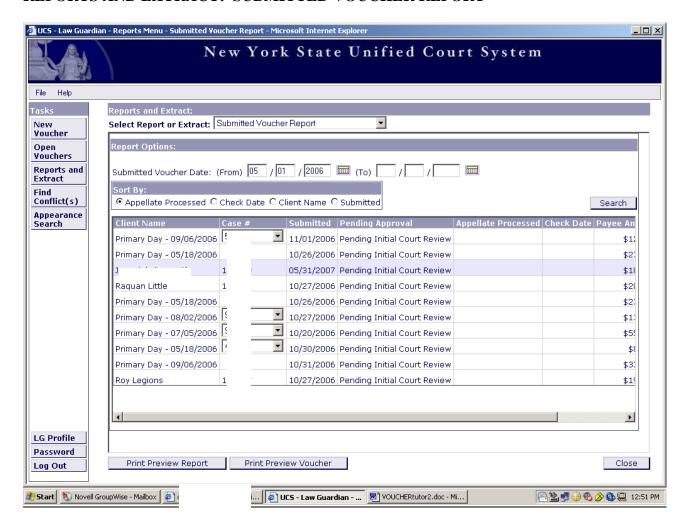


You may access these reports for vouchers that have been presented for payment. Click on the "Reports and Extract" button on the left. Click on the drop down menu. Select "Submitted Voucher Report".



Enter the submitted voucher date range in the spaces provided. Click the "Search" button.

### REPORTS AND EXTRACT: SUBMITTED VOUCHER REPORT



This report will be a listing of all vouchers you have submitted for payment.

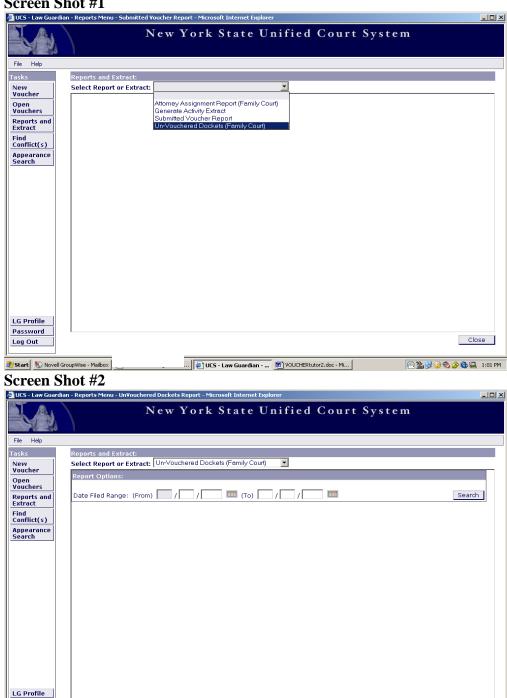
You have two options for viewing

- 1. You can view a specific thirty-day date range by entering the date information in the "Submitted Voucher Date (From) and (To)" boxes.
- 2. You can view a year-to-current date range by entering the date information in the "Submitted Voucher Date (From)" boxes.

## REPORTS AND EXTRACT

**UN-VOUCHERED DOCKET REPORT** 

### REPORTS AND EXTRACT: UN-VOUCHERED DOCKETS REPORT Screen Shot #1



This report provides you with information from the UCMS database regarding cases for which you have not billed.

Close

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From the drop down menu, select the "Un-Vouchered Dockets" option. (Screen Shot #1) Enter the Date Filed Range in the spaces provided, and click the "Search" button.

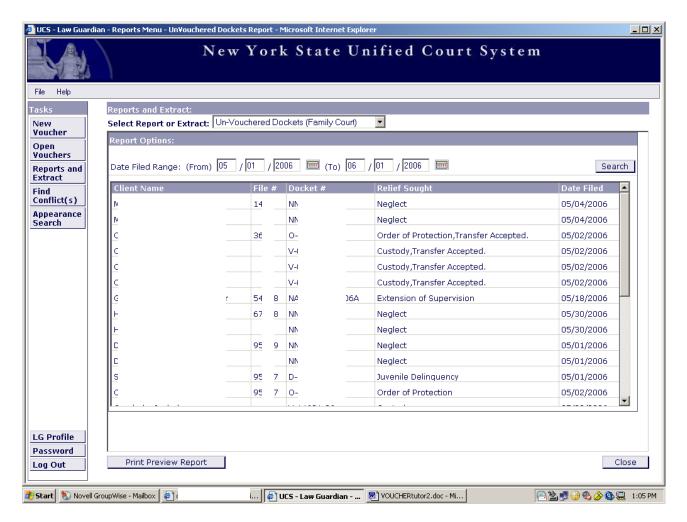
... UCS - Law Guardian - ... 💇 VOUCHERtutor2.doc - Mi...

Password

🏂 Start 🐚 Novell GroupWise - Mailbox 🥃

**Note:** The date range is restricted to thirty days. (Screen Shot #2)

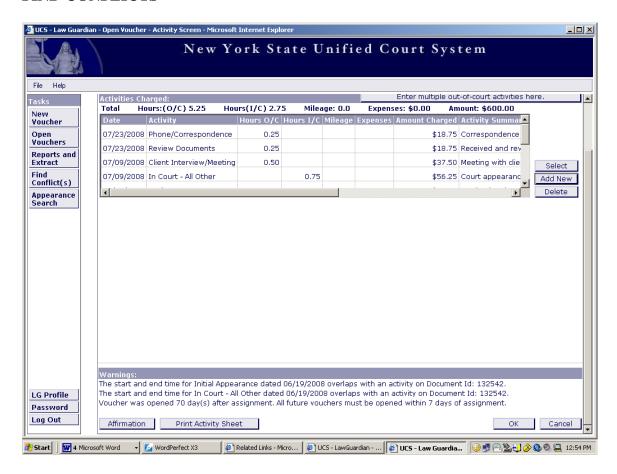
### REPORTS AND EXTRACT: UN-VOUCHERED DOCKETS REPORT



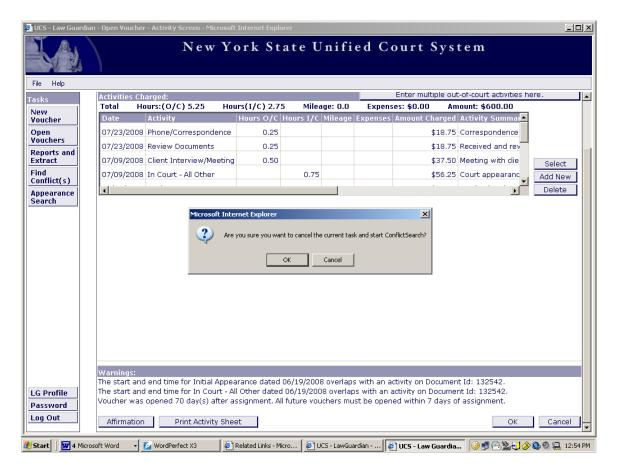
This list contains the un-vouchered dockets for the date range you requested.

Once the docket has been added to a voucher, the docket is removed from the Un-Vouchered Docket Report.

**Note:** Dockets may remain listed on here if they were previously billed on a paper voucher before the online system was implemented.



If your voucher warnings indicate that you have an overlap with an activity, write down the Document ID number(s), which indicate the Conflict Identification number(s).

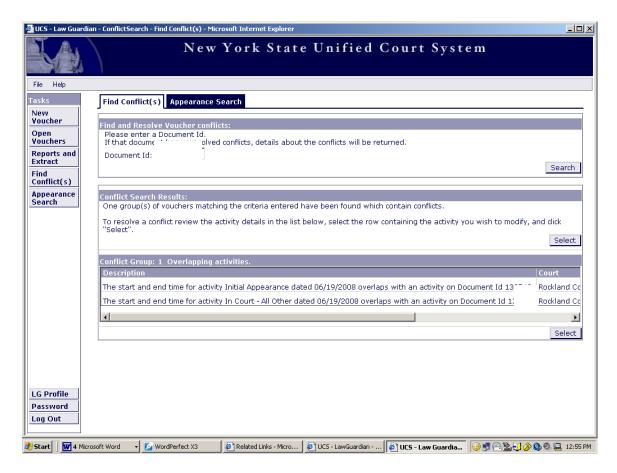


Click on the "Find Conflicts" button on the left side of the screen.

Click "OK" in the box that appears.

On the next screen, enter the Document ID that is listed on your voucher.

Click the "Search" button and follow the "Conflict Search Results" instructions.

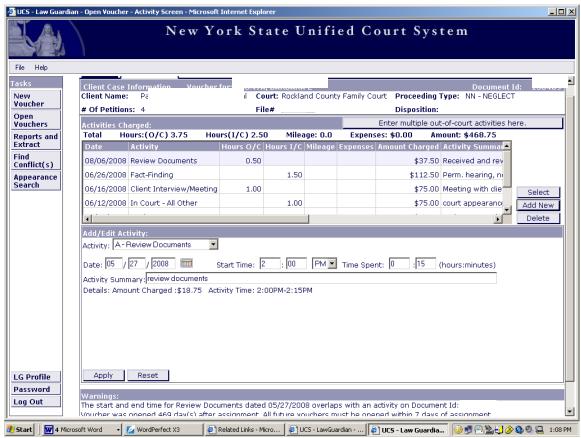


After you have entered the Document ID, this screen will appear.

The Conflict Search Results box provides a description of the overlapping activities.

The Conflict Group/Overlapping Activities box contains the conflict individual activity entered, the date, the Document ID, and the Court.

To see the entire description, scroll to the right.



### **WARNING:**

When entering the Document ID number, make sure you are aware of the document that has been opened. The system will allow you to make changes on the document you are working on as well as the conflict document.

To make the correction(s) to the voucher containing the overlapping activity, click on the "Open Vouchers" button on the left side of the screen and select the appropriate voucher.

Highlight the activity that needs to be corrected.

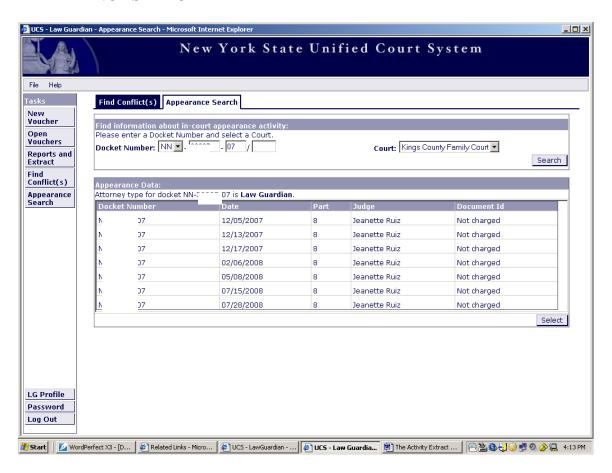
Click "Select".

Make your correction(s).

Click on "Apply".

### APPEARANCE SEARCH

### APPEARANCE SEARCH



Click on the "Appearance Search" button on the left side of the screen.

Enter your docket # or file # and click on the "Search" button.

This will open a new screen which provides you with a listing of Family Court appearances and indicates if an appearance has been charged to a voucher.

**Note:** "Not Charged" does not necessarily mean that you have not billed for this docket. You may have billed for this docket on a paper voucher before the online system was implemented.

# CASE VOUCHER WARNINGS AND THRESHOLDS

### WARNINGS AND THRESHOLDS

### Warning #1: Double Billing

### **Business Rule:**

Ensure the payee has not already billed the UCS for the same hours and date.

### **Court Types:**

All law guardian court types: Family, Supreme, Surrogate's, and Appellate Division

### **Fatal:**

Yes: The user is stopped from proceeding with the voucher.

### **Brief Description:**

If the dates, start time, and end time of two or more activities entered on this voucher or on any other voucher for this payee overlap, it is considered double billing. Activities include Primary Day. Check for overlapping hours on all of this payee's vouchers regardless of judicial department and regardless of the voucher's submission status.

### Message:

The start and end time for (activity) dated (mm/dd/yyyy) overlaps with an activity on Document Id: (voucher)."

### **Warning #2: Excessive Billing for In-Court Hours**

### **Business Rule:**

Ensure the payee is not billing UCS for more *In-Court Hours* than this department allows for any one day.

### **Court Types:**

All law guardian court types: Family, Supreme, Surrogate's, and Appellate Division

### **Fatal:**

No: It does not stop the user from proceeding with the voucher.

### **Notes:**

Each Department will ultimately maintain the threshold for the non-fatal "Excessive Billing For In-Court hours" warning in their department defaults. For now, we default each to 9 hours.

### **Brief Description:**

Check all of this payee's other vouchers, regardless of judicial department and regardless of the voucher's submission status, to see if the hours applied to in-court activities on the same appearance date total more than the department's maximum allowable in-court hours. For purposes of this warning, Primary Day activities are considered In-Court Activities.

### Message:

Total # of hours for (appearance date mm/dd/yyyy) exceeds (department threshold).

### Warning #3: Excessive Billing for In-Court and Out-of-Court Total Hours

### **Business Rule:**

Ensure that the payee is not billing UCS for more Total Hours than this department allows for any one day.

### **Court Types:**

All law guardian court types: Family, Supreme, Surrogate's, and Appellate Division

### Fatal:

No: It does not stop the user from proceeding with the voucher.

### **Notes:**

Each Department will ultimately maintain the threshold for the non-fatal "Excessive Billing For In-Court and Out-of-Court Total Hours" warning in their department defaults. For now, we default each to 12 hours.

### **Brief Description:**

Check all of this payee's other vouchers, regardless of judicial department and regardless of the voucher's submission status, to see if the hours applied to the same date total more than the department's total allowable hours.

### Message:

Total # of hours for (appearance date mm/dd/yyyy) and (activity date mm/dd/yyyy) exceeds (department threshold)

### Warning #4: Total Amount Billed for In-court and Out-of-Court Hours

### **Business Rule:**

An Attorney Affidavit of Extraordinary Circumstances and a Judge's Certification Statement are required when the total dollar amount billed for in-court and out-of-court hours is more than x. Compensation in excess of the limits established by Family Court Act § 245 and Judiciary Law § 35 shall not be approved absent a showing of extraordinary circumstances.

### **Court Types:**

All law guardian court types: Family, Supreme, Surrogate's, and Appellate Division

### Fatal:

No: It does not stop the user from proceeding with the voucher.

### Notes:

This is currently a statewide threshold. Ultimately, each department will be able to maintain their own threshold. Each department is defaulted to \$4,400.

### **Brief Description:**

Compare the payment amount for all <u>hours</u> listed <u>on an individual voucher</u> to the limit amount to this warning's threshold.

### Message:

Total amount for this voucher is sum (rate\*hours) for all in-court and out-of court activities, which exceeds the limit (department threshold).

### Warning #5: Voucher Submitted Before Case Disposed

### **Business Rule:**

Cases must be disposed before a voucher for payment can be submitted. The exception is that when a case is protracted the Appellate allows the payee to submit an interim voucher.

### **Court Types:**

Only for the Family Courts

### **Fatal:**

Yes: The user is stopped from proceeding with the voucher.

### **Notes:**

This warning is not applied against interim vouchers. Call UCMS-Family to find out if a case is disposed in Family Court.

### **Brief Description:**

Compare the Family Court's disposition date to the current date, e.g. the voucher submit date.

### Message:

Submit this voucher because this case has not been disposed. If you wish to submit this as an interim voucher, please contact your Appellate Department.

### Warning #6: Voucher creation more than x day(s) after assignment

### **Business Rule:**

This warning is designed to ensure that a voucher is submitted for payment in a timely manner.

### **Court Types:**

Only Family court

### **Fatal:**

No: It does not stop the user from proceeding with the voucher.

### **Notes:**

Each Department will ultimately maintain the threshold for the non-fatal "days after assignment" warning in their department defaults.

This is only useful in Family Court cases at this time, since only Family Court cases can be electronically accessed to obtain the date the law guardian was assigned. The department default of 24 Hours/1 Day was obtained from the appellate on 3/22/2006 (LB).

### **Brief Description:**

This warning is similar to the Voucher Submitted More Than x Day(s) After Assignment Completion warning used by the Third and Fourth Departments. However, instead of comparing the disposition/relationship end date, this warning looks at when the docket was assigned to the law guardian.

### Message:

Voucher has been (x) days after the (assignment date)

X = (Voucher.Voucher\_Create\_Date - (latter of ucms.Docket.Petition\_File\_Date or Ucms.EntityRelationship.Start\_Date)

### **Warning #7: Holidays and Weekends**

### **Business Rule:**

Ensure that the voucher is submitted for dates only when that court is in session:

Family Court Out-of-Court Activities

Activity on a Saturday, Sunday, or Holiday produces a warning

Family Court In-Court Activities

### **Notes:**

Activity on a Saturday, Sunday, or Holiday is not valid; however, when creating the voucher, the law guardian will never be able to choose a non-valid appearance date for a Family Court in-court activity, so there should be no need to double check in the warning module.

Non-family in-court or out-of-court activities activity on a Saturday, Sunday, or Holiday produce a warning.

### **Court Types:**

All law guardian court types: Family, Supreme, Surrogate's, and Appellate Division

### Fatal:

No: It does not stop the user from proceeding with the voucher.

### Message:

The date entered for (activity) is (activity date), which is (observed holiday or Saturday or Sunday)

### Warning #8: Receipted Expense

### **Business Rule:**

If an expense is supported by a receipt, the receipt should accompany the voucher.

### **Court Types:**

All law guardian court types: Family, Supreme, Surrogate's, and Appellate Division

### **Fatal:**

No: It does not stop the user from proceeding with the voucher.

### **Brief Description:**

Check the amount of each expense type activity individually against the threshold value. If the amount is over the department threshold, then the warning message is received.

### Message:

Receipt must be submitted with signed voucher. The processor will not batch this voucher until receipt is received.

### **Warning #9: Client Interview Required**

### **Business Rule:**

A law guardian must include a client interview on every voucher.

### **Court Types:**

All law guardian court types: Family, Supreme, Surrogate's, and Appellate Division

### Fatal:

No: It does not stop the user from proceeding with the voucher.

### **Brief Description:**

Assure that when a law guardian submits a voucher there is an activity of type Client Interview on the voucher. This rule does not apply to vouchers submitted by any other payee types such as Expert Witnesses.

### Message:

You have not entered an activity for Client Interview. You must get Appellate approval in order to submit this voucher.

### Note:

In addition to this message, the user will also receive an alert when the activity for Client Interview is selected.

The alert: Please enter a location in the Summary Activity field for the Client Interview.